

Genexis EasyWiFi app

Let end-users easily control their home network



Nowadays, the in-home network becomes more and more important within a household. The increase in importance also increases the amount of the calls made to the helpdesk. However, many of these calls can easily be avoided if clear guidance is available.

This guidance can be brought to the end-user via an easy to use app. An app allows end-users to manage their own in-home network without calling the operator or ISP.

Key features

- Step-by-step onboarding guidance
- Dashboard showing the home network status
- Placement guidance
- Customize WiFi network settings
- QR-code to share WiFi credentials
- Stand alone app (no CloudSight needed)

The Genexis EasyWiFi app offers the end-users control by providing onboarding and placement guidance and allowing them to manage the WiFi network settings. All with an easy to use UI (user interface).

In other words, the app is part of the total deployment solution. This will lead to more customer satisfaction, fewer helpdesk calls and thus saving the operator or ISP in operational helpdesk costs.

Designed from an end-user perspective

Installing routers or changing WiFi network settings is something that can be seen as 'too complicated' or 'tricky' by the end-user. However, with a intuitive app, this can be changed!

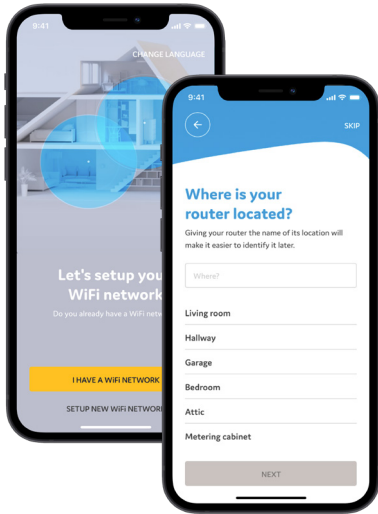
That is why the Genexis EasyWiFi app is designed focussing on the ease of use by the end-user. This means, that instead of creating the app based on a technology, we started with the end-user. What does the end-user need and how can we make this easy? Then we created the technology to support this.

In other words, the Genexis EasyWiFi app is designed with focus on user interaction. Resulting in an easy to use app for all end-users; technical and non-technical.



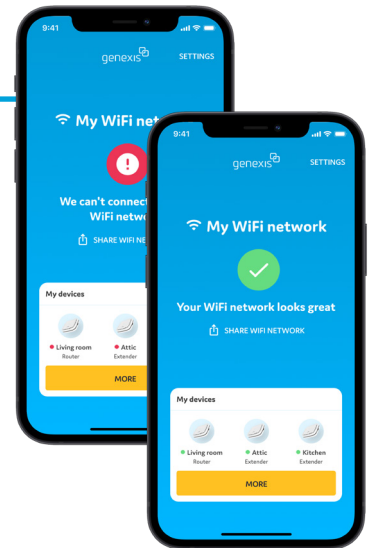
Product features and specifications

Genexis EasyWiFi app



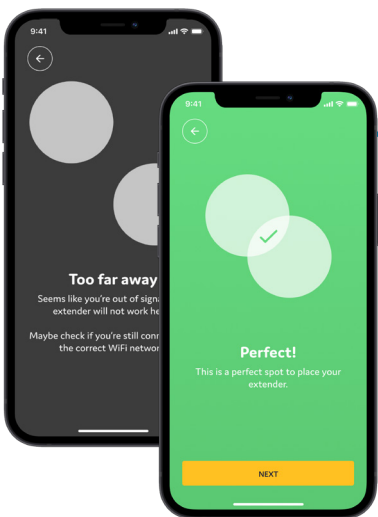
Step-by-step onboarding

Installing new access points* is easy to do via a QR-code, simple instructions and clear visualisations.



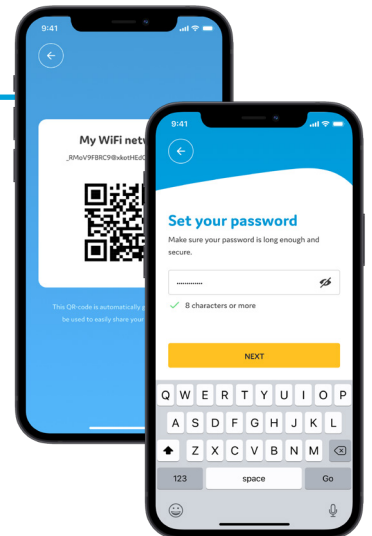
Dashboard home network

Provides the status of the in-home network and a clear overview of all access points and their connection status.



Placement guidance

With placement guidance, the app shows where the 'perfect' spot is to install the extender.



WiFi network settings

Let end-users easily change their WiFi network settings or simply share them with a QR-code

* Only for specific Genexis access points (i.e., Pure E600, Pulse EX600 and FiberTwist 6000-Series)



More information?

Contact your local sales representative or contact us via www.genexis.eu/contact